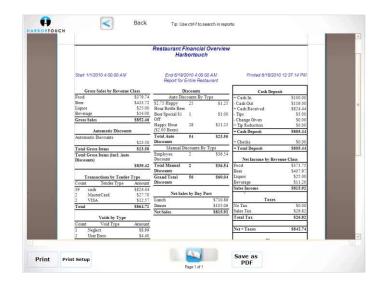


HARBORTOUCH HOSPITALITY

REPORTS OVERVIEW

COMPREHENSIVE REPORTING

- Access to 80+ built-in reports
- Database stores all information permanently
- Create reports from data with unlimited history
- Instantly access daily reports
- Print daily summary on receipt printers or review on screen
- Export reports as PDF, Excel, .csv, .rtf or other formats
- With the click of a button, Harbortouch allows you to search, print and export any one of 80+ available reports instantly



SALES REPORTS

- Financial overview
 - View top level overview of entire restaurant's sales performance
- Daily sales summary
 - View summary of the day's sales performance
- Daily labor summary
 - View summary of employee hours worked that day
- Sales by employee
 - Identify the most productive employees
- Hourly sales
 - Determine which times of the day are the busiest
- Menu item sales
 - Identify top selling items
 - Sort by employee or view totals
- Choice sales
 - View a sales breakdown of the restaurant's choices (item modifiers such as condiments and other optional add-ons)
 - Sort by employee or view totals
 - Breakdown by individual choices or choice sets
- Discounts
 - Sort by menu item, discount type or by employee
- Open tickets
 - View all open tickets
- Employee labor
 - Analyze sales against labor costs
- Seating performance
 - Determine the most popular sections in the restaurant (i.e., bar, dining room, patio)

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HARBORTOUCH HOSPITALITY REPORTS OVERVIEW

LABOR REPORTS

- Payroll
 - View payroll summary and detailed breakdown
 - View payroll for hours worked or by shift
 - Compare payroll costs to sales
- Employee Directory
 - View detailed information for all employees (contact information, birthday, permissions, etc.)
- Jobs
 - View all job types and which employees are associated with each

PRODUCT MIX REPORTS

- Basic product mix
 - Identify best selling and slow moving products
 - Sort by group or individual menu item
- Day part product mix
 - See which products are selling at different times of the day
 - Sort by group or individual menu item
- Product sales by employee
 - See which employees are selling which menu items

MENU REPORTS

- Detailed menu view
 - View an outline of your entire menu
- View menu breakdowns
 - Which choices are associated with which choice sets
 - Example: Tomato, lettuce, onion and pickles are all in the "Burger Condiments" choice set
 - Which choices and choice sets are associated with which menu items
 - "Burger Condiments" and "Meat Temperature" are both associated with hamburgers and cheeseburgers
 - Which menu items are associated with which screen categories
 - Chicken Francais, Chicken Parmesan and Chicken Marsala are all listed in the "Chicken" screen category
 - Which menu items are associated with which item groups
 - Lobster, Salmon and Sea Bass are all listed in the "Seafood" group



HARBORTOUCH HOSPITALITY REPORTS OVERVIEW

AUDITING REPORTS

Cash drawers

Track cash drawer totals

Credit returns

View credit card returns

Orphaned tickets

View tickets which were not properly closed

Cash

Track amount of cash paid in and out

Tender type

- View detailed breakdown of payment types (Credit, debit, cash, checks and gift cards)
- Breakdown by employee

Ticket movement

- Track tickets that were transferred
- View by creator, last owner or acting user

Detailed tickets

View all past tickets

Timesheets

- Timesheet edit log
- Track changes made to the employee timesheet

Voids

Sort by employee, void type or menu item

Tax removals

View orders in which tax was not included

CUSTOMER REPORTS

Customer summary

View summary of customers in the system

Customer detail

View detailed customer information

Sales

View breakdown of sales by customer

Payments

View breakdown of payment types by customer

TRANSACTION REPORTS

Credit card receipts

View breakdown of payments by credit card type (Visa, MasterCard, Discover Network & American Express)

■ Employee Tips

Breakdown by tender type for each employee



HARBORTOUCH HOSPITALITY REPORTS OVERVIEW

SECURITY REPORTS

- Security access
 - View which users have access to each security level